



# The New Voice of Business

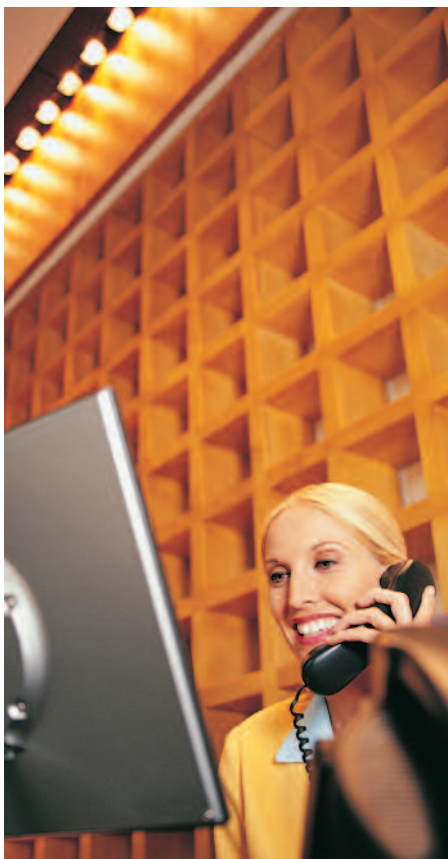
Powerful Business-Class Voice Services Designed to Keep You a Step Ahead

COVAD® | voip



## With Covad VoIP, Traditional Business Phone Service Is Outdated

Is your company feeling the pain of being locked into a conventional phone system that is no longer meeting your business needs? Stop spending time, energy, and money managing the costs and complexity of your existing telecom system. That phone system can't easily grow, change, or give you control over how you communicate.



Covad can help. Covad's innovative, business-class VoIP solution can help transform your company's communications, giving you back the control you need to manage them – simply, easily, and affordably.

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- ❖ **Slash your communication costs.** With Covad's converged voice and data solutions, save up to 40% on your total cost of ownership.

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  - ❖ **Reduce IT and telecom support and hassles.** With Covad, you can instantly add, move, relocate, and change phone extensions whenever you need to. Users can set up their own voicemail and call routing, simply and quickly, online.

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  - ❖ **Improve employee productivity.** Our Covad Dashboard allows administrators and users to easily manage and control all communications from any Web browser. Advanced calling features save your employees time, and easy-to-use online tools make them more productive.

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  - ❖ **Integrate voice and data services on a single line.** You'll realize the advantages of streamlining information flow, consolidating all business communications, and having only one network to manage. Plus, your local, long-distance, high-speed Internet access, email, and Web hosting services are now integrated on a single bill.

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  - ❖ **Access advanced communication capabilities at affordable prices.** Small to medium-sized companies can now benefit from – and afford – the same advanced, easy-to-use features traditionally available only to larger companies.
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“ We chose Covad VoIP service because their nationwide network can accommodate our growing communication needs. We have seen an increase in productivity and improved communication between employees and customers due to the features we now have at our fingertips. The return on our investment is the best proof point of all. ”

American West

## Answering the Call with Empowerment and Productivity

Covad voice solutions are incredibly easy to implement, maintain, and use. If you can access the Internet, you can manage your phone system, because Covad VoIP puts the control in your hands. You decide how your phone system is set up and how you want to communicate, allowing you to create a communications solution tailored to your specific needs.

- › **Eliminate ‘phone tag’ with a single number.** Our Find Me/Follow Me call-routing feature ensures that incoming calls from your customers find your employees – whether they are in the office, on the road, or at home.
- › **Utilize powerful integrated communications.** Join up to 10 people on a conference call, instantly, without third-party conference fees. Call a Web meeting in real time, send instant messages to colleagues, or use all three services concurrently.
- › **Work the way you want to work.** The Covad Dashboard, our award-winning Web-based interface, gives you the ability to configure your entire system to provide the functionality you want – wherever and whenever you want it.
- › **‘See’ and manage all your voicemails and faxes.** View, prioritize, and even email your voice and fax messages.

From cost savings and ease of management to improved productivity and integrated voice and data, one thing is for certain – the benefits of Covad VoIP are loud and clear.

## Revolutionizing the Way Businesses Communicate

Covad is helping companies of all sizes take advantage of highly advanced connectivity and lower communication costs by delivering business-class voice and data services that:

- › Harness the power of the Internet and the strength of one of the nation’s largest broadband networks;
- › Integrate high-quality voice and high-speed data services in one affordable solution, with significant cost savings on your combined phone and Internet access communications services;
- › Allow you to retain your existing toll-free and business phone numbers, and get inter-office calling over the Covad network for free;
- › Deliver the business-class voice quality and high-speed data throughput you expect over Covad’s end-to-end managed network; and
- › Support you with 24/7 customer care and a guarantee that you’ll be satisfied with your service or we’ll assist you in transitioning to another service provider.



Because our service has the Cisco Powered Network designation, our customers enjoy the same benefits that Cisco equipment and technology have brought to the majority of the world’s business networks. That means unsurpassed reliability, scalability, and overall performance.

# Covad VoIP Services Will Transform Your Business

Are you a business with 5 or more employees utilizing both telephone and Internet services? Are you looking for a powerful, integrated communications solution that puts that power and control in your own hands? If you are, then Covad can help transform the way your business communicates.

- ...❖ **Covad VoIP vPBX Voice Service** – The choice for businesses looking to replace their current system or thinking of installing a new phone system. Our vPBX Voice Service delivers integrated local, long distance and Internet communications, plus advanced features over a single, fully-managed network connection. It's the alternative to a traditional business telephone system, eliminating the need for expensive and bulky PBX or KTS equipment.
- ...❖ **Covad VoIP PBXi Voice Service** – The choice for businesses that have an existing phone system that they want to continue using, yet want to take advantage of the benefits of Covad VoIP. PBXi Voice Service delivers integrated, advanced local, long distance, and Internet communications over a single, fully managed network connection that complements your on-site equipment, such as PBX, KTS, or IP-PBX.

“The flexibility is incredible. It's easy to use and you can do a whole lot more with it. It's also absolutely reliable, and our monthly charges are significantly less. We've upgraded our capabilities for lower cost, so what's not to like?”

Schweichler Associates

## Take a Few Minutes to Learn More

To demonstrate just how advantageous Covad VoIP is for your business, we invite you to call one of our VoIP consultants toll free and take advantage of our free voice assessment offer. Our communications expert will review with you our consultative process, focusing on how Covad can reduce total telecom expenses while providing advanced features designed to improve your business productivity. In just 30–45 minutes, we'll assess your telecom needs and determine whether the Covad VoIP solution is right for your company.

**1.866.462.3269**

**[www.covad.com/voip](http://www.covad.com/voip)**



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VP.BR.082.04 02/05